24U Phone Companion Implementation Scheme

Local Client / Workstation

Phone

Voice

Voice

User

Call control

Customer info

CRM

Call control

Call info

PLUGIN

**24U Phone Companion
(Plug-In)**

PBX / Server

PBX

Call control

Call info

PLUGIN

**24U Phone Companion Server
(TeamCall)**

Customer

Voice

...ation

/ Workstation

PLUGIN

PLUGIN